

NOTICE TO ELECTRIC UTILITY CUSTOMERS

TDX Power Utilities local Anchorage office temporarily closed Friday March 19, 2020 due to Coronavirus (COVID-19).

TDX Power Utilities consist of: TDX North Slope Generating, Inc. TDX Sand Point Generating, LLC, TDX Manley Generating, LLC and TDX Adak Generating, LLC.

On March 13, 2020, President Trump proclaimed that the outbreak of COVID-19 in the United States constituted a national emergency. Due to this pandemic situation, TDX Power Utilities are suspending service disconnects and waiving late fees for non-payment for a 30-day period. Payments can still be made by phone, mail, or online. If you are having difficulty paying your bill on time, please contact the utility and request a deferred payment arrangement. Customers experiencing financial difficulty should also contact the Alaska 2-1-1.

- To pay a bill online 24/7, please visit:
 - <http://www.tdxpower.com/utility-customers>
- To pay a bill or report a power outage, please dial 1-888-839-7697.
- We can also be reached via email at utilitybilling@tdxcorp.com

TDX Sand Point Generating will be temporarily changing its office hours to the following (you may call the office at any time (907) 383-4020 or (907)383-4019 effective 03/24/2020.

8:00 a.m. to 3:00 p.m. – CLOSED TO UTILITY CUSTOMERS

12:00 p.m. to 1:00 p.m. OFFICE CLOSED FOR LUNCH

3:00 p.m. to 5:00 p.m. – OPEN TO UTILITY CUSTOMERS

TDX Power Utilities local Anchorage office temporarily closed Friday March 19, 2020 due to Coronavirus (COVID-19).

TDX Power Utilities consist of: TDX North Slope Generating, Inc. TDX Sand Point Generating, LLC, TDX Manley Generating, LLC and TDX Adak Generating, LLC.

On March 13, 2020, President Trump proclaimed that the outbreak of COVID-19 in the United States constituted a national emergency. This outbreak has caused widespread disruptions as businesses focus on public health and safety measures for their customers and employees. In response to this national emergency, on March 16, 2020 the Mayor of Anchorage, Ethan Berkowitz issued an Emergency Order (EO-01) banning all gatherings and events with 50 or more people until 11:59 p.m. on March 31, 2020.

Due to this pandemic situation, TDX Power Utilities are suspending service disconnects and waiving late fees for non-payment for a 30-day period. Payments can still be made by phone, mail, or online. If you are having difficulty paying your bill on time, please contact the utility and request a deferred payment arrangement. Customers experiencing financial difficulty should also contact the Alaska 2-1-1.

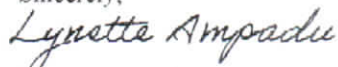
The Anchorage office is in the Frontier Building at 3601 C Street, Suite 1000, Anchorage, AK 99503.

To pay a bill online 24/7, please visit <http://www.tdxpower.com/utility-customers>

To pay a bill or report a power outage, please dial 1-888-839-7697.

We can also be reached via email at utilitybilling@tdxcorp.com

Sincerely,



Lynette Ampadu
Manager of Regulatory Affairs
TDX Power, Inc.
(907) 762-8403
Lampadu@tdxpower.com